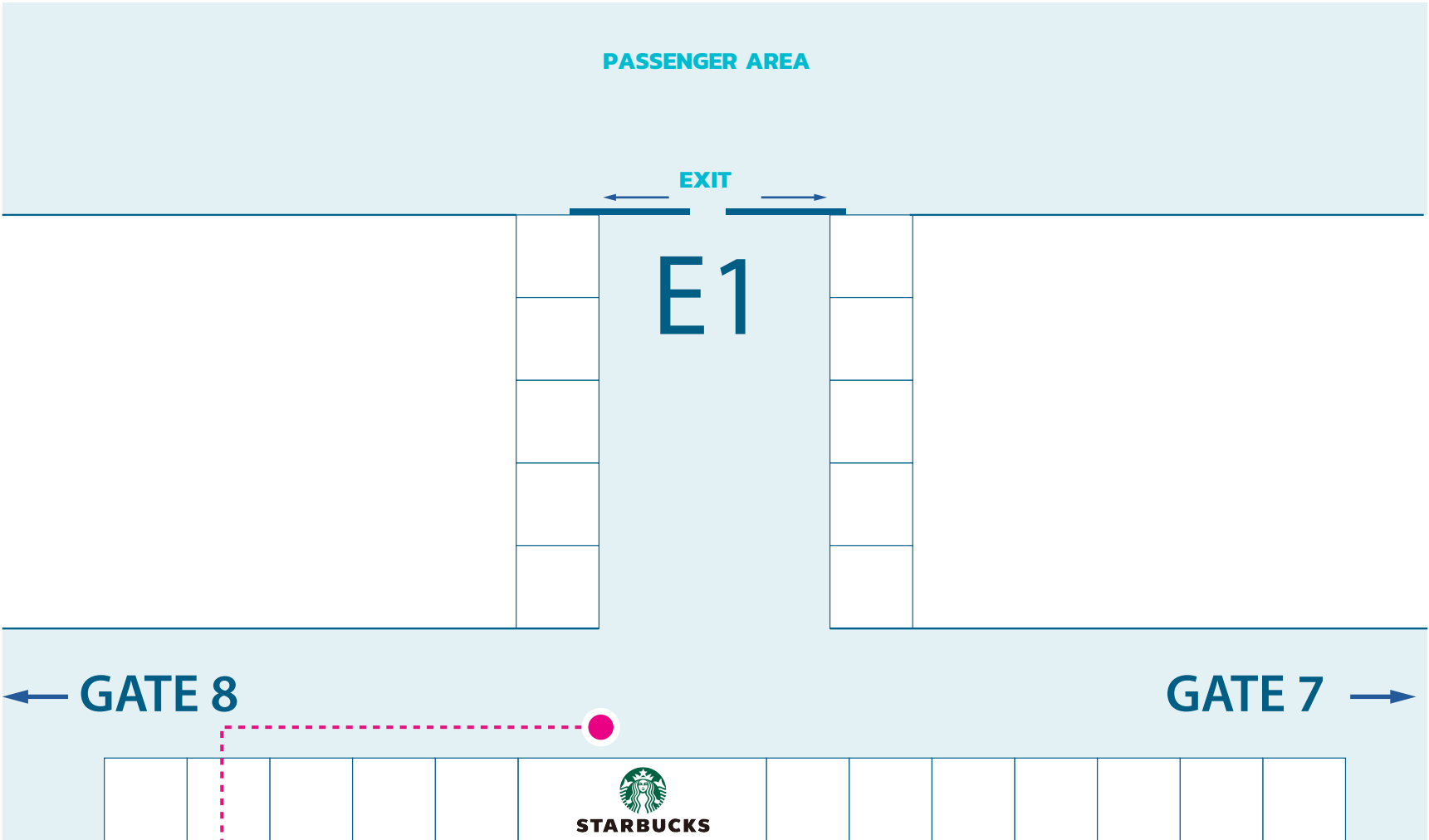


CONCIERGE SERVICE AT THE AICM

TERMINAL 1
ARRIVALS CENTRAL
AND SOUTH AMERICA



MEETING POINT

Important information: The representative from **Grupo Trombdu** will be waiting for you in the visitor's area with a sign bearing your name or your company's logo to escort you directly to the vehicle that will take you to your destination.
*The maximum waiting time is 2 hours.



MONITOR CENTER

SUPPORT 24 / 7 • 365



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Note: The contact is responsible for providing flight status updates and reaching out to passengers upon their arrival to accompany them to the **Trombdu** unit that will take them to their destination. If you need to make changes to services or request information, please contact the Operations department.